# **JOSHUA LEWIS**

London, UK · joshualewis1717@outlook.com · www.lewiscoding.co.uk

#### **PROFESSIONAL PROFILE**

I am enthusiastic and self-motivated with a passion for software development and programming. I am reliable, hardworking, and enjoy collaborating with others in a team environment. With experience in publishing apps on the Google Play Store, I have honed my development skills and gained valuable insight into creating software. Additionally, my background in retail has provided me with strong customer service abilities and communication skills. I am eager to continue expanding my professional expertise and gaining diverse experiences in the tech industry.

#### **WORK EXPERIENCE**

STORE COLLEAGUE APRIL 2023 – PRESENT

#### Tesco Esso Express Crewe | Tesco Express Stepney Green

As a Store Colleague at Tesco Esso Express, I handle a variety of tasks to ensure smooth daily operations. These include:

- Assisting customers at checkout and offering a high standard of customer service.
- Restocking shelves, ensuring displays are neat, organized, and fully stocked.
- Managing deliveries and ensuring stock is processed correctly and efficiently.
- Maintaining cleanliness and safety standards within the store.
- Flexibility in adapting to different roles as needed, including additional shifts and tasks based on store demand.

TEAM MEMBER AUGUST 2022 – APRIL 2023

#### **Next Crewe**

I held a hybrid role, working shifts in both the front and back and adapting my position to meet demand. I handled:

- Shopfloor: working tills, customer service, stock replenishment, shopfloor recovery
- Lipsy: Processing returns, transferring stock, folding, and packing.
- Parcel Room: sorting parcels, dealing with lost parcels, transferring overdue parcels.

My job included filling in roles wherever needed and being open to quick changes and adjustments in my tasks. I was flexible with my hours and was happy to work additional shifts. During my contracted shift on Saturday, I also held the responsibility of overseeing stock transfers and ensuring all stock that had gone missing from the point of customer return to the loading bay, was found and transferred out.

#### **BENTLEY WORK EXPERIENCE**

18th - 22nd JULY 2022

#### **Bentley Motors, Crewe**

I spent a week in the sales and marketing department, learning about different people's roles and how they contributed to the business. Throughout the week I sat in on multiple meetings, gave presentations and completed office work on a 9-5 working week schedule.

#### **PAPER DELIVERY BOY**

JANUARY 2019 - DECEMBER 2021

#### McColl's Gainsborough Road, Crewe

Delivering consistent and punctual service to 20 customers 5 days a week. Covering additional shifts (weekends) as requested. I received good feedback from my customers and was a responsive and reliable employee. I learnt the discipline of waking early to deliver consistent service.

## **VOLUNTEER WORK**

#### **PA SOUND DESK**

#### **SEPTEMBER 2019 – FEBRUARY 2024**

#### **WSCF, Crewe**

Responsible for operation of a complex PA system with multiple microphones for voice and band, and over 20 audio channels, on behalf of a church of 150 members. After receiving training for one year from a PA expert, I now operate the system single-handedly once or twice a month for the main Sunday service. This requires me to liaise with leaders and band members and respond rapidly to resolve any technical issues and meet the additional challenge of a hybrid event with audiences attending in person and online simultaneously.

#### FUSION & THE ARK SEPTEMBER 2017 – 2020

#### **WSCF, Crewe**

Volunteer member of the leadership team called Fusion, helping to plan and run an afterschool club. Shared responsibility with an adult helper every week for a group of 10-15 primary age children. Leading activities and operating technical equipment on behalf of the entire youth club of 80-100 children every Friday night. I learnt how to lead others and manage a group of children. The club also ran under the name The Ark during the school holidays, similar responsibilities to Fusion, however it ran twice a year for 6 hours a day, for a week. This involved giving up my own holidays to help younger kids in my town.

#### **VOLUNTEER WORK - CONTINUED**

#### **NATIONAL CITIZENSHIP SERVICE**

Colomendy, Wales | Sea Cadets, Crewe

**JUNE 27TH – JULY 8TH 2022** 

I spent two weeks on the NCS program working as a team to give presentations, do charity work and learn vital skills such as CPR and body language. I spent the first week doing team building activities and learning new skills. On the second week I organized a social action project with my team for the community. I called local charities and the park to organize a sponsored run/cycle and to find out exactly what items they needed, then on the day, I went 15km. We hosted a donation page on the GoFundMe platform and raised £150 for St Paul's foodbank (a local foodbank).

### **EDUCATION**

Grades Achieved:

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#### **QUEEN MARY UNIVERSITY OF LONDON**

**GRADUATING IN 2027** 

Batchelors Degree in Computer Science

**SEPTEMBER 2022 – JUNE 2024** 

BRINE LEAS, NANTWICH

**B:** Further Maths

**ALSAGER SCHOOL, ALSAGER** 

L, ALSAGER SEPTEMBER 2017 – JUNE 2022
9: Maths, Engineering 8: English Literature, Biology, Physics, Chemistry, Computing, Further Maths

7: French, Religious Education 6: English Language

A: Maths, Computer Science, Physics, Extended Project

#### **SKILLS**

I am passionate about 3D printing and have taught myself to use slicer software like Cura to prepare and optimize designs for printing. I am also self-taught in 3D modelling and animation with Blender, combining these skills to explore creative and technical projects. I enjoy building, repairing, and upgrading PCs and have published apps on the Google Play Store, reflecting my enthusiasm for technology and programming. My personal website features a portfolio of my apps along with direct links to my Play Store account. Quick to pick up new skills, I also enjoy practical tasks like DIY projects. Outside of tech, I have achieved a grade 2 distinction in piano, am learning drums at a grade 3 level, and have passed my driving test.